Rivobpo

COMPANY PROFILE 2026

2026

Your Business, Our Melody of Service.

Affordable, reliable and scalable BPO solutions.

PREPARED BY
RIVO BPO

HEADQUARTERS
Dhaka, Bangladesh

WEBSITE
www.rivobpo.com

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Contents

01 **Executive Summary** — Who we are and what we do — 03

02 **Vision, Mission & Values** — What we stand for — 04

03 **Scope of Services** — The full service catalogue — 05

04 **Why RIVO** — What sets us apart — 06

05 **Engagement & Terms** — How we work together — 07

06 **Contact** — Start with a free consultation — 08

01

SECTION

Executive Summary

We take on the work that slows your business down, so you can focus on growth.

RIVO BPO is a professional business process outsourcing company based in Dhaka, Bangladesh, dedicated to providing smart, cost-effective solutions for businesses worldwide, with a strong focus on the US market. We help companies reduce operational load, improve performance and scale efficiently with expert virtual support.

We provide telemarketing, email marketing, digital marketing, content moderation, eCommerce support, web development, design, virtual assistance, bookkeeping and administrative support. We focus on accuracy, consistency and measurable results.

> *We believe in trust, transparency and long-term partnerships. RIVO BPO is not just a service provider; it is a growth partner committed to your success.*

COMPANY AT A GLANCE

Company	RIVO BPO
Headquarters	Dhaka, Bangladesh
Industry	Business process outsourcing
Experience	3+ years in operations
Markets	Worldwide, with a strong focus on the US
Service areas	Sales and lead generation, virtual assistance and back office, bookkeeping, web and creative
Commercial model	Custom pricing. No setup fees, hidden charges or long-term contracts

02

SECTION

Vision, Mission & Values

OUR VISION

To be the most trusted and results-driven outsourcing partner, helping businesses grow faster with smart, reliable and affordable solutions.

OUR MISSION

We deliver professional outsourcing services with accuracy, consistency and transparency, allowing our clients to focus on their core goals while we handle their business support needs.

CORE VALUES

01 Transparency
Simple pricing. You know exactly what you pay for.

02 Reliability
We show up every day and your operations run without interruption.

03 Experience
We have run live telesales campaigns for US loan brokers.

04 Results
We deliver outcomes: more calls, more leads, more sales.

05 Accountability
If something goes wrong, we own it and we fix it.

06 Partnership
Your business grows, we grow with you. Long term, not transactional.

03 Scope of Services

SECTION

01 Telemarketing Solutions

Inbound, outbound and B2C campaigns to increase sales and engagement.

02 Email Outreach

Prospect research and email campaigns that improve lead quality and conversions.

03 Digital Marketing

Social media marketing, paid ads, SEO, content creation and email campaigns that drive measurable growth.

04 Web Design & Development

Responsive website design and custom development that enhance digital experience.

05 Visual Branding

Creative brand design and visual assets that elevate identity and market presence.

06 eCommerce Support

Product listings, order processing and inventory updates that ensure smooth operations.

07 Financial Bookkeeping

Daily transaction handling and financial reports that maintain accuracy and clarity.

08 Virtual Assistants

Administrative, personal, marketing, eCommerce and specialized virtual assistant support handled remotely.

09 Content & Multimedia

Website content updates, moderation, content writing, and image and video editing to maintain brand quality.

04 Why RIVO

SECTION

Most BPOs just provide staff.

RIVO runs operations.

01 Skilled Team

Trained specialists placed inside your workflow, from sales calls to bookkeeping.

02 Affordable Price

Simple pricing with no setup fees, no hidden charges and no long-term contracts.

03 On-Time Delivery

We show up every day and deliver, so your operations run without interruption.

04 Clear Communication

You always know what is happening, with straight answers and no chasing.

05 Scalable Support

Start with one function and grow to a full operations team as your needs change.

06 Trusted by Clients

We are not a vendor. If something goes wrong, we own it and we fix it.

AI + HUMAN TALENT

We use AI to streamline research, organize data and speed up routine tasks. Every strategy, conversation and client relationship is guided by experienced professionals who understand your business and goals.

05

SECTION

Engagement & Terms

HOW WE WORK TOGETHER

1

Book a free consultation

Tell us what is taking up your time and what you want to achieve. No cost, no commitment.

2

We plan your operation

Our specialists map the work and give you a clear plan with simple, transparent pricing.

3

We run your operations

Your RIVO team takes over the daily work and keeps quality high. You see real results within the first month.

COMMERCIAL TERMS

Setup fees	None
Hidden charges	None. You know exactly what you pay for.
Contract length	No long-term contracts
Pricing	A custom plan built around your needs, from a single function to a full operations team
First results	You see real results within the first month

> If something goes wrong, we own it. If you are not satisfied, we fix it. Your success is our success.

Rivobpo

FREE CONSULTATION | NO OBLIGATION

Ready to outsource your operations?

Every business is different. We will build a custom pricing plan around your needs, from a single function to a full operations team.

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SCAN TO VISIT